

Staff Meeting 8/21/14

In attendance: Mari Faber, Anne Hadler, Heidi Hadler, Heather Hoyt, Jansen Imhoff, James Krautkramer, Danielle Lampe, Tyler Lang, Cathy Matel, Holly Matel, Matt Matel, Katie Miller, Jennifer Passehl, Cameron Sonnentag, Janine Van Rixel,

Excused: Chelsea Bauman, Trista Baye-Martin, Abigail Buchberger, Kayla Drozd, Kenzie Drozd, Annie Fochs, Denise Gage, Michaela Geier, Terese Globensky, Katrina Guralski, Isadore Hackle, Rose Hiebl, Abi Hoyt, Janson Imhoff, Mandy Krautkramer, Rusty Krautkramer, Allisen Montana, Marie Stubbe, Alyson Sweno,

Un-Excused: Satchel Beranek,

Welcome to our new staff: Cameron Sonnentag, Danielle Lampe, Olivia Frieders, Ben Wesolowski, Joanna Grill, Xavier Hackel and Page Kurtz

Desk

- It is membership renewal time. Please brush up on membership renewal procedures if it has been a while for you and you will be working the desk in September and October.
- NEW!!! – We now have not only on-line registration for members for swim lessons but also on-line registration AND PAYMENT for non-members. We also now have on-line registration and payment for MEMBERSHIP. At this time you will not need to know how to do anything with this but we want you to be aware of it so that you can tell people about it and offer it as an option for them; especially if they live out of town and do not want to come to the pool to pay. You should know our website www.masaswim.org so that you can tell them that. There is a link for swim lesson registration on the "Lessons" page and a link for membership registration on the "Membership" page.
- Remember that existing members can pay last year's price until September 30th and starting October 1st they will need to pay the new price which is \$300.00 – Family, \$230.00 - Adult and \$150.00 – Youth. The new table for prorating memberships is already available at the desk if people are asking about it.
- Incentive credits will not be ready until September 3rd or 4th in case anyone asks. If they will have incentive credits please suggest that they wait to pay until they know how much they will be, otherwise they will not be able to use them until next year. Everyone will get a letter the first week in September telling them what their renewal will be (including all discounts and credits). If they don't bring their letter please check their card before charging them to see if they have

any incentive credits or coupons (they will be stapled to their card). They can also use any credits or coupons left from last year.

- When you look at their card please check to see if they have a lock-in rate (for senior citizens). It will be in red at the top of their card. Any discounts come off of that price.
- Some of the other prices have also been raised. Swim lessons were increased to \$53.00 for non-members. This will start with the fall session so we will actually be charging this price before October 1st.
- All the rest of the increases will take affect October 1st. We will keep the old price lists around until then to save confusion, but you will see the new price lists come out on October 1st. All of our other literature and our website will also be changed on that day. If you notice anything that still has the old prices on please let Cathy know.
- Some other things that will be increasing in price are: Fitness memberships - \$44.00, private pool rental - \$50.00/hour, Dolphin Party - \$20.00/hour, Whale Party - \$25.00/hour.

Guards

- We did some Life Guard refresher training at the meeting. If you were unable to attend please see the monthly staff training board to see what you need to do to make this up.

Lessons

- Please let Jennifer know availability for fall lessons as soon as possible.

All

- We could use some help with opening in the mornings. If anyone who is over 18 would like to start at 5:30 and work till 8:00 we would love to have your help. This could be flexible as far as end time if you have to get to school or another job.
- In case you did not know all pool staff gets an employee discount at the Marathon Cheese – Cheese Store. You may want to bring along something like an old pay stub to show that you are an employee. They don't always ask for it but sometimes they do.
- The September schedules are out and are posted on the "Employee" page of the website. You can access this at the bottom of every page on our website. Please let Jennifer know your availability for October as soon as you know it.

